

# State of Hawaii Department of Education

# Internal Audit Plan (January 1, 2012 – December 31, 2015)

Subject to approval by the Audit Committee and Board of Education on April 17, 2012

This report is prepared solely for the internal use of the Board of Education and management of the State of Hawaii, Department of Education.



|                              | Page |
|------------------------------|------|
| Introduction & Background    | 3    |
| Internal Audit Plan          | 6    |
| Internal Audit Plan Schedule | 23   |



# **INTRODUCTION & BACKGROUND**



This report presents the Internal Audit Office's ("IA") Internal Audit Plan for the State of Hawaii, Department of Education. This four year Internal Audit Plan covers the periods January 1, 2012 through December 31, 2012 (Year 1), January 1, 2013 through December 31, 2013 (Year 2), January 1, 2014 through December 31, 2014 (Year 3), and January 1, 2015 through December 31, 2015 (Year 4), collectively the "Audit Plan." The development and execution of this Audit Plan is important in meeting the mission of the Internal Audit Office – "to provide independent and objective internal audit assurance and consulting services designed to add value and improve the internal control structures and operations of the Department of Education ("DOE")."

Professional standards developed by the Institute of Internal Auditors ("IIA") require that the Audit Plan be developed based on an assessment of risk. The Audit Plan was developed based on the results of the approved Risk Assessment, which was presented to the Audit Committee on November 15, 2011 and subsequently approved by the Board on December 6, 2011, and is incorporated herein by reference. The Risk Assessment was a subjective process used to identify and evaluate various risks, internal and external, that could impact the achievement of the DOE's goals and strategies. The purpose of the Risk Assessment was to identify areas that are most critical to the success of the DOE in reaching its goals and strategic objectives, and to help allocate Internal Audit resources to these areas.

As a result of the Risk Assessment, 29 auditable areas for the DOE were deemed high risk. While these "high" risk areas would justify a significant Internal Audit effort, current resources available to address these risks are limited. Therefore, IA is proposing projects to address these high risk areas over a four year period. The timing of these projects could be adjusted and projects could be added or removed from the Audit Plan based on resource availability, annual Risk Assessment updates, or specific requests from the Audit Committee. As risks to the DOE change over time, management and the Audit Committee are encouraged to re-evaluate the Audit Plan periodically.



The table below summarizes the hours of the Audit Plan:

|                           | Proposed Internal Audit Activity Hours |              |              |              |  |
|---------------------------|--|--------------|--------------|--------------|--|
|                           | Year 1                                 | Year 2       | Year 3       | Year 4       |  |
|                           | 2012                                   | 2013         | 2014         | 2015         |  |
| Assurance                 | 2,700                                  | 3,650        | 3,950        | 3,900        |  |
| IA Consulting             | 700                                    | 400          | 500          | 500          |  |
| Investigations<br>& Other | <u>4,150</u>                           | <u>3,450</u> | <u>3,450</u> | <u>3,450</u> |  |
| Total                     | <u>7,550</u>                           | <u>7,500</u> | <u>7,900</u> | <u>7,850</u> |  |



# **INTERNAL AUDIT PLAN**



The following represents the detailed Internal Audit Plan which covers the period January 1, 2012 through December 31, 2012.

### Internal Audit Plan Period: January 1, 2012 through December 31, 2012 – Year 1

| Project  | Auditable Area(s)      | Quadrant I Risk(s)          | Timing  | Est. Hrs. |
|--|------------------------|-----------------------------|---------|-----------|
| ASSURANCE  |                        |                             |         |           |
| Procurement & Contracting Process Review   |                        |                             |         |           |
| Evaluate the Department's compliance with internal purchasing policies and       | OFS                    | Compliance Risk             | Q1 2012 | 600       |
| procedures and Federal and State laws, rules and regulations, where              | Procurement &          | Efficiency Risk             |         |           |
| applicable. Test the design and operating effectiveness of the Department's      | Contracting            | Performance Gap Risk        |         |           |
| internal controls over procurement of goods and services and provide efficiency  |                        | Change Readiness Risk       |         |           |
| and effectiveness recommendations. Where applicable, this review will follow-    |                        |                             |         |           |
| up on the results of previous report findings and studies.                       |                        |                             |         |           |
| PRIMARY FOCUS: Compliance/Financial  |                        |                             |         |           |
| Casual Hire Recruitment & Hiring Review  |                        |                             |         |           |
| Review, evaluate and test the design and operating effectiveness of the          | OHR                    | Organizational Culture Risk | Q2 2012 | 550       |
| Department's recruiting and hiring process for Casual Hires (hourly non-         | Recruitment & Hiring   | Human Resources Risk        |         |           |
| certificated staff, including part-time temporary teachers, substitute teachers, |                        | Performance Gap Risk        |         |           |
| A+ Afterschool Plus workers, tutors, parent/community networking center          |                        | Knowledge Capital Risk      |         |           |
| facilitators, adult meal supervisors, school operations substitutes, and certain |                        | Alignment Risk              |         |           |
| others). Provide recommendations based on leading practices to improve the       |                        |                             |         |           |
| efficiency and effectiveness of the processes.                                   |                        |                             |         |           |
| PRIMARY FOCUS: Operational   |                        |                             |         |           |
| School Food Services Review  |                        |                             |         |           |
| Determine if the policies and procedures governing the planning, ordering, meal  | OSFSS                  | Authority/Limit Risk        | Q3 2012 | 450       |
| preparation, and inventory of food items are adequately designed and             | School Food Services - | Efficiency Risk             |         |           |
| monitored by the Department. This review will focus on the key elements of       | Fiscal Management      | Performance Gap Risk        |         |           |
| effective infrastructure for a business process: policies, processes, people and |                        |                             |         |           |
| organization, management reports, methodologies, and system and data.            |                        |                             |         |           |
| PRIMARY FOCUS: Operational/Financial   |                        |                             |         |           |



| Internal Audit Plan  | : Year 1 (cont    | inued)               |             |           |
|--|-------------------|----------------------|-------------|-----------|
| Project  | Auditable Area(s) | Quadrant I Risk(s)   | Timing      | Est. Hrs. |
| ASSURANCE  |                   |                      |             |           |
| Data Integrity Review - Student Enrollment   |                   |                      |             |           |
| Review the information management controls in place to ensure data is  | OITS              | Integrity Risk       | Q4 2012     | 40        |
| accurate, complete, and consistent. Test and validate the data quality for a   | Information       | Access Risk          |             |           |
| sample of yearly reports, such as student enrollment projections, enrollment counts, and/or student transfers.           | Management        | Alignment Risk       |             |           |
| PRIMARY FOCUS: Information Technology/Operational  |                   |                      |             |           |
| School Monitoring Program - Phase I  |                   |                      |             |           |
| Compile and collaborate with various groups throughout the Department on the   | Schools           | Efficiency Risk      | Throughout  | 70        |
| monitoring tools at the School level to ensure processes and related internal  |                   | Human Resources Risk |             |           |
| controls are designed and operating effectively and efficiently. Execute a   |                   | Compliance Risk      |             |           |
| standardized testing strategy of internal controls at the Schools to include,  |                   | Scalability Risk     |             |           |
| among others, tests of controls over local school funds, leave accounting,   |                   | Performance Gap Risk |             |           |
| procurement, inventory, special services, and IT coordination.<br><b>PRIMARY FOCUS: Operational/Compliance/Financial</b> |                   |                      |             |           |
|  | TOTAL P           | ROPOSED ASSURANCE H  | IOURS: 2012 | 2,700     |
|  |                   |                      |             | <b></b>   |
|  |                   |                      |             |           |



## Internal Audit Plan: Year 1 (continued)

| Project   | Auditable Area(s)                                      | Quadrant I Risk(s)                             | Timing     | Est. Hrs. |
|---|--|--|------------|-----------|
| IA CONSULTING   |  |  |            |           |
| <b>Ethics and Code of Conduct - Confidential Reporting Mechanism</b><br>Provide consultation to enhance the monitoring processes (i.e., mechanism to<br>report suspected fraudulent activities) and related policies and procedures in<br>connection with ethics and code of conduct related matters. | OHR<br>OS  | Organizational Culture Risk<br>Leadership Risk | Q1 2012    | 300       |
| ACL Audit Tool Development<br>Design a continuous control monitoring tool utilizing ACL to analyze and query<br>P-Card, purchasing, receiving, vendor management and/or accounts payable<br>transactions to assess the effectiveness of the procurement and accounts<br>payable functions.            | OFS<br>Procurement &<br>Contracting<br>Vendor Payments | Accounting Information Risk                    | Q2 2012    | 200       |
| Internal Control & Operational Efficiency Consultation<br>Provide consulting services to Department for internal control planning and<br>operational improvement initiatives.   | Various  | Alignment Risk<br>Efficiency Risk              | Throughou  | t 200     |
|   | TOTAL PRO  | POSED IA CONSULTING H                          | OURS: 2012 | 700       |



| Project   | Auditable Area(s)   | Quadrant I Risk(s) | Timing      | Est. Hrs |
|---|---------------------|--------------------|-------------|----------|
| INVESTIGATIONS & OTHER  |                     |                    |             |          |
| nvestigations   |                     |                    |             |          |
| Conduct investigations of allegations concerning DOE fund or asset          |                     |                    | Throughout  | 2,50     |
| nisappropriation, and other areas where requested. Estimated level of effor | rt                  |                    | moughout    | 2,00     |
| based on monthly/yearly historical hours for investigations requested by    |                     |                    |             |          |
| nternal Audit.  |                     |                    |             |          |
|   |                     |                    |             |          |
| Baseline Monitoring Projects  |                     |                    |             |          |
| ocal School Fund Audits, Special Project - Cancelled Check and Deposit      |                     |                    | Throughout  | 7        |
| Reviews, Annual Checklist Monitoring, P-Card Review, and other.             |                     |                    |             |          |
| Function Administration 2012  |                     |                    |             |          |
| Reporting and Communication   |                     |                    | Throughout  | 20       |
| Risk Assessment Re-evaluation & Audit Plan for 2013 (Update)                |                     |                    | Q4 2012     | 25       |
| External, State, Legislative & Consultant Audit/Review Coordination         |                     |                    | Throughout  | 30       |
| Other Administration including budget preparation, meetings and other       |                     |                    | Throughout  | 20       |
|   | TOTAL PROPOSED INVE | STIGATIONS & OTHER | HOURS: 2012 | 4,150    |
|   |                     |                    |             | 7.55     |
|   |                     | TOTAL PROPOSED     | HOURS: 2012 | 7,55     |

10



The following represents the detailed Internal Audit Plan which covers the period January 1, 2013 through December 31, 2013.

### Internal Audit Plan Period: January 1, 2013 through December 31, 2013 – Year 2

| Project  | Auditable Area(s)                                    | Quadrant I Risk(s)  | Timing  | Est. Hrs. |
|--|--|---|---------|-----------|
| ASSURANCE  |  |   |         |           |
| <b>Equipment and Fleet Maintenance Review</b><br>Evaluate the Department's records of regular preventive maintenance and<br>repairs to vehicles and high value equipment. Review the adequacy of the<br>current Equipment and Fleet Management policies and processes as they<br>relate to the tracking mechanism established for monitoring equipment and<br>vehicle performance and determine if services have been completed in the<br>most cost-effective and efficient manner. Where applicable, this review will<br>follow-up on the results of previous report findings and studies.<br><i>PRIMARY FOCUS: Operational/Financial</i> | <b>OSFSS</b><br>Repair and Maintenance<br>Operations | Budget & Planning Risk<br>Efficiency Risk<br>Performance Gap Risk<br>Alignment Risk | Q1 2013 | 400       |
| <b>eHR Post-Implementation Review</b><br>Evaluate the effectiveness of the eHR online system application processing<br>module or other recently implemented modules to ensure that the intended<br>objectives of implementing the system were met. Evaluate the design and<br>operating effectiveness of procedures and controls over input, processing, and<br>output to ensure: (1) information captured is complete and accurate and (2)<br>information generated is accurate, reliable, and timely.<br><i>PRIMARY FOCUS: Information Technology</i>  | OHR<br>Recruitment & Hiring                          | Integrity Risk<br>Access Risk<br>Security Risk<br>Cycle Time Risk                   | Q1 2013 | 300       |
| <b>Federal Compliance Review</b><br>Evaluate the adequacy and effectiveness of the Department's Federal<br>compliance function and opportunities to strengthen existing practices. The<br>compliance function will be evaluated against the seven elements of an<br>effective compliance program which include: compliance standards and<br>procedures; oversight; education and training; monitoring and auditing;<br>reporting; and enforcement and accountability.<br><b>PRIMARY FOCUS: Compliance</b>  | <b>OS</b><br>Federal Compliance                      | Compliance Risk<br>Leadership Risk<br>Knowledge Capital Risk<br>Alignment Risk      | Q2 2013 | 400       |



| Project  | Auditable Area(s)  | Quadrant I Risk(s)          | Timing  | Est. Hrs |
|--|--------------------|-----------------------------|---------|----------|
| ASSURANCE  |                    |                             |         |          |
| Information Technology Privacy Review  |                    |                             |         |          |
| Evaluate the adequacy of the Department's ability to meet its privacy          | OITS               | Privacy Risk                | Q3 2013 | 35       |
| commitments and stated practices in accordance with GAPP (generally            | Privacy and Data   | Integrity Risk              |         |          |
| accepted privacy principles). Determine the Department's adherence to          | Protection         | Access Risk                 |         |          |
| FERPA and other regulations.   |                    | Infrastructure Risk         |         |          |
| PRIMARY FOCUS: Information Technology  |                    |                             |         |          |
| Student Assessment Administration Review - Phase I                             |                    |                             |         |          |
| Review of the Systems Accountability Office's internal controls and business   | OS                 | Integrity Risk              | Q3 2013 | 40       |
| processes over the administration of student assessments, including the        | Student Assessment | Security Risk               |         |          |
| distribution and maintenance of student assessment material and the            |                    | Compliance Risk             |         |          |
| collection and reporting of student assessment results. Review will also focus |                    | Access Risk                 |         |          |
| on assessing the design and operating effectiveness of controls over student   |                    | Alignment Risk              |         |          |
| assessment data to ensure data is adequately secured and controlled. This      |                    |                             |         |          |
| review will exclude an assessment of the controls and processes associated     |                    |                             |         |          |
| with the development of student assessments.                                   |                    |                             |         |          |
| PRIMARY FOCUS: Operational   |                    |                             |         |          |
| Governance & Ethics Review   |                    |                             |         |          |
| Review and evaluate the design and operating effectiveness of the DOE's        | OS                 | Organizational Culture Risk | Q4 2013 | 35       |
| ethics-related programs, activities, and processes to ensure effective         | OHR                | Leadership Risk             |         |          |
| governance and accountability throughout the DOE. Required review under the    |                    | Board Effectiveness Risk    |         |          |
| Institute of Internal Auditors International Professional Practices Framework. |                    |                             |         |          |
| PRIMARY FOCUS: Operational/Compliance  |                    |                             |         |          |



| Project  | Auditable Area(s) | Quadrant I Risk(s)           | Timing      | Est. Hrs |
|--|-------------------|------------------------------|-------------|----------|
| ASSURANCE  |                   |                              |             |          |
| Leave Accounting Follow-Up Review  |                   |                              |             |          |
| Follow-up to Internal Audit's Leave Data and Timekeeping Processes Review to     | OFS               | Compliance Risk              | Q4 2013     | 45       |
| assess the implementation of Management's Plans as described in the Final        | Leave Accounting  | Cycle Time Risk              |             |          |
| Report (2010). This follow-up review will also consider relevant findings and    |                   | Efficiency Risk              |             |          |
| ecommendations of the Form G-2 Process Improvement Review (2011).                |                   | Change Readiness Risk        |             |          |
| PRIMARY FOCUS: Operational/Compliance  |                   | Organizational Structure Ris | k           |          |
| School Monitoring Program - Phase II   |                   |                              |             |          |
| Execute the standardized testing strategy of internal controls at the Schools to | Schools           | Compliance Risk              | Throughout  | 1,00     |
| nclude, among others, tests of controls over local school funds, leave           |                   | Efficiency Risk              |             |          |
| accounting, procurement, inventory, special services, and IT coordination.       |                   | Scalability Risk             |             |          |
| PRIMARY FOCUS: Operational/Compliance/Financial                                  |                   | Performance Gap Risk         |             |          |
|  |                   | Human Resources Risk         |             |          |
|  |                   | Alignment Risk               |             |          |
|  | TOTAL PI          | ROPOSED ASSURANCE H          | IOURS: 2013 | 3,650    |



| Project  | Auditable Area(s)  | Quadrant I Risk(s)   | Timing      | Est. Hrs |
|--|--------------------|----------------------|-------------|----------|
| A CONSULTING, INVESTIGATIONS & OTHER   |                    |                      |             |          |
| nternal Control & Operational Efficiency Consultation                        |                    |                      |             |          |
| Provide consulting services to Department for internal control planning and  | Various            | Alignment Risk       | Various     | 40       |
| perational improvement initiatives.  |                    | Efficiency Risk      |             |          |
|  | TOTAL PROP         | OSED IA CONSULTING H | IOURS: 2013 | 400      |
| nvestigations  |                    |                      |             |          |
| Conduct investigations of allegations concerning DOE fund or asset           |                    |                      | Throughout  | 2,00     |
| nisappropriation, and other areas where requested. Estimated level of effort |                    |                      |             |          |
| ased on monthly/yearly historical hours for investigations requested by      |                    |                      |             |          |
| nternal Audit.   |                    |                      |             |          |
| Baseline Monitoring Projects   |                    |                      |             |          |
| ocal School Fund Audits, Special Project - Cancelled Check and Deposit       |                    |                      | Throughout  | 70       |
| Reviews, Annual Checklist Monitoring, P-Card Review, and other.              |                    |                      |             |          |
| Function Administration 2013   |                    |                      |             |          |
| Reporting and Communication  |                    |                      | Throughout  | 10       |
| Risk Assessment Re-evaluation & Audit Plan for 2014                          |                    |                      | Q4 2013     | 25       |
| External, State, Legislative & Consultant Audit/Review Coordination          |                    |                      | Throughout  | 20       |
| Other Administration including budget preparation, meetings and other        |                    |                      | Throughout  | 20       |
| т  | OTAL PROPOSED INVE | STIGATIONS & OTHER H |             | 3,45     |



The following represents the detailed Internal Audit Plan which covers the period January 1, 2014 through December 31, 2014.

#### Internal Audit Plan Period: January 1, 2014 through December 31, 2014 – Year 3

| Project   | Auditable Area(s)  | Quadrant I Risk(s)    | Timing  | Est. Hrs. |
|---|--------------------|-----------------------|---------|-----------|
| ASSURANCE   |                    |                       |         |           |
| RTTT Project Management Review  |                    |                       |         |           |
| Review, evaluate, and test the design and operating effectiveness of the      | OS                 | Compliance Risk       | Q1 2014 | 400       |
| business process and internal controls over the management and compliance     | Federal Compliance | Planning Risk         |         |           |
| of the Race to the Top (RTTT) plan. Assess the progress and attainment of     |                    | Alignment Risk        |         |           |
| RTTT objectives against project goals and Federal funding requirements. In    |                    | Opportunity Cost Risk |         |           |
| addition, this review will assess "lessons learned" and focus on continuous   |                    | Communications Risk   |         |           |
| improvement to ensure there are effective processes and internal controls.    |                    |                       |         |           |
| PRIMARY FOCUS: Operational/Compliance   |                    |                       |         |           |
| Operational Review of the English Language Learner Programs                   |                    |                       |         |           |
| Review of the adequacy of the design of internal controls and business        | OCISS              | Efficiency Risk       | Q2 2014 | 450       |
| processes over the development, implementation, monitoring, and reporting     | School Literacy    | Authority/Limit Risk  |         |           |
| processes for the DOE's English Language Learner programs that help to        | Improvement &      | Communication Risk    |         |           |
| ensure compliance with Federal and State laws and regulations. This review    | Innovation         | Alignment Risk        |         |           |
| will not be an in-depth compliance review, but rather will focus on assessing |                    |                       |         |           |
| the efficiency and effectiveness of control and process design.               |                    |                       |         |           |
| PRIMARY FOCUS: Operational  |                    |                       |         |           |
| Fixed Assets Management Review  |                    |                       |         |           |
| Review the adequacy of current Fixed Asset Management policies and            | OFS                | Authority/Limit Risk  | Q2 2014 | 400       |
| processes as they relate to tracking and monitoring, recording and reporting, | Fixed Assets &     | Efficiency Risk       |         |           |
| disposing, and depreciating fixed assets within the Accounting Services       | Inventory          | Performance Gap Risk  |         |           |
| Branch. Provide recommendations based on leading practices to improve the     |                    |                       |         |           |
| efficiency and effectiveness of fixed asset management.                       |                    |                       |         |           |
| PRIMARY FOCUS: Financial  |                    |                       |         |           |



| Project  | Auditable Area(s)      | Quadrant I Risk(s)  | Timing  | Est. Hrs |
|--|------------------------|---------------------|---------|----------|
| ASSURANCE  |                        |                     |         |          |
| P20 Longitudinal Data System - Post-Implementation Review  |                        |                     |         |          |
| Evaluate the P20 Longitudinal Data System application, interface, and                                  | OITS                   | Integrity Risk      | Q3 2014 | 30       |
| associated infrastructure testing strategies and procedures, as well as,                               | Systems Development    | Access Risk         |         |          |
| nanagement plans relating to implementation sequencing activities to help                              |                        | Infrastructure Risk |         |          |
| ensure the continued integrity of the data utilized by the application and that                        |                        |                     |         |          |
| hose resources required by the application are readily available.                                      |                        |                     |         |          |
| PRIMARY FOCUS: Information Technology  |                        |                     |         |          |
| Student Transportation Services Review   |                        |                     |         |          |
| Determine whether (1) independent contractors providing student transportation                         | OSFSS                  | Budget & Planning   | Q3 2014 | 60       |
| services for the DOE are in compliance with key contract requirements, (2)                             | Student Transportation | Efficiency Risk     |         |          |
| nternal control procedures are adequate for monitoring contract compliance in                          | Services               | Compliance Risk     |         |          |
| all areas of operations and administration, and (3) assess the effectiveness                           |                        | Alignment Risk      |         |          |
| and determine the results of performance measures and goals established for                            |                        |                     |         |          |
| contractors providing student transportation services.<br><b>PRIMARY FOCUS: Operational/Compliance</b> |                        |                     |         |          |
| HR Service Center/HR Units Review  |                        |                     |         |          |
| Evaluate the adequacy and effectiveness of the inter-relationship between the                          | OHR                    | Alignment Risk      | Q4 2014 | 50       |
| Office of Human Resources and the HR Service Centers/HR Units (District                                | HR Service Center/HR   | Efficiency Risk     |         |          |
| evel) in relation to the recruitment and labor relations functions. Test to                            | Units                  | Communication Risk  |         |          |
| ensure the processes at the District level are clearly defined and align with                          |                        |                     |         |          |
| hose of OHR and provide efficiency and effectiveness recommendations.                                  |                        |                     |         |          |
| PRIMARY FOCUS: Operational   |                        |                     |         |          |



| Project  | Auditable Area(s) | Quadrant I Risk(s)   | Timing     | Est. Hrs |
|--|-------------------|----------------------|------------|----------|
| ASSURANCE  |                   |                      |            |          |
| Data Access Controls Review  |                   |                      |            |          |
| Review access controls of select systems and/or records to ensure (1) only       | OITS              | Access Risk          | Q4 2014    | 30       |
| authorized individuals are permitted to request or approve access; (2) access    | Identity & Access | Security Risk        |            |          |
| provided aligns with job responsibilities; and (3) individuals are disabled or   | Management        | Integrity Risk       |            |          |
| removed from the system when they no longer require access.                      |                   |                      |            |          |
| PRIMARY FOCUS: Information Technology  |                   |                      |            |          |
| School Monitoring Program - Phase III  |                   |                      |            |          |
| Execute the standardized testing strategy of internal controls at the Schools to | Schools           | Compliance Risk      | Throughout | 1,00     |
| nclude, among others, tests of controls over local school funds, leave           |                   | Efficiency Risk      |            |          |
| accounting, procurement, inventory, special services, and IT coordination.       |                   | Scalability Risk     |            |          |
| PRIMARY FOCUS: Operational/Compliance/Financial                                  |                   | Performance Gap Risk |            |          |
|  |                   | Human Resources Risk |            |          |
|  |                   | Alignment Risk       |            |          |
|  | TOTAL DI          | ROPOSED ASSURANCE I  |            | 3.95     |



|  | Project  |
|--|--|
|  | SULTING, INVESTIGATIONS & OTHER  |
| sultation  | l Control & Operational Efficiency Consultation  |
| ontrol planning and Various Alignment Risk Various | consulting services to Department for internal control planning and  |
| Efficiency Risk                                    | nal improvement initiatives.   |
| TOTAL PROPOSED IA CONSULTING HOURS: 2014           |  |
|  | gations  |
| timated level of effort                            | investigations of allegations concerning DOE fund or asset<br>opriation, and other areas where requested. Estimated level of effort<br>n monthly/yearly historical hours for investigations requested by<br>Audit. |
|  | e Monitoring Projects  |
| · · · · · · · · · · · · · · · · · · ·              | hool Fund Audits, Special Project - Cancelled Check and Deposit<br>Annual Checklist Monitoring, P-Card Review, and other.  |
|  | on Administration 2014   |
| Throughout   | ing and Communication  |
|  | ssessment Re-evaluation & Audit Plan for 2015  |
| w Coordination Throughout                          | al, State, Legislative & Consultant Audit/Review Coordination<br>Administration including budget preparation, meetings and other   |



The following represents the detailed Internal Audit Plan which covers the period January 1, 2015 through December 31, 2015.

### Internal Audit Plan Period: January 1, 2015 through December 31, 2015 – Year 4

| Project   | Auditable Area(s)                  | Quadrant I Risk(s)   | Timing  | Est. Hrs. |
|---|------------------------------------|----------------------|---------|-----------|
| ASSURANCE   |                                    |                      |         |           |
| Program Design and Management Review  |                                    |                      |         |           |
| Evaluate the design, oversight, training and monitoring of educational programs   | OCISS                              | Efficiency Risk      | Q1 2015 | 400       |
| throughout the Extended Learning Opportunities and Student Support Branch.  | Extended Learning                  | Leadership Risk      |         |           |
| Determine if Branch procedures and standards of practice are effectively  | <b>Opportunities &amp; Student</b> | Performance Gap Risk |         |           |
| shared among all of the program managers.   | Support                            | Alignment Risk       |         |           |
| PRIMARY FOCUS: Operational  |                                    |                      |         |           |
| Student Assessment Administration Review - Phase II   |                                    |                      |         |           |
| For a sample of schools, review the internal controls, related processes, and   | OS                                 | Integrity Risk       | Q1 2015 | 450       |
| standard practices over the administration of student assessments, including  | Student Assessment                 | Security Risk        |         |           |
| the maintenance and distribution of student assessment material and the   | Schools                            | Access Risk          |         |           |
| collection and reporting of student assessment results to the Systems   |                                    | Compliance Risk      |         |           |
| Accountability Office. This review will also include an assessment of the   |                                    |                      |         |           |
| controls over student assessment data at each selected school to ensure   |                                    |                      |         |           |
| results are adequately secured and controlled.  |                                    |                      |         |           |
| PRIMARY FOCUS: Operational  |                                    |                      |         |           |
| Change and Patch Management Review  |                                    |                      |         |           |
| Review, evaluate and test the operating effectiveness of the process to verify  | OITS                               | Integrity Risk       | Q2 2015 | 350       |
| that changes to the production environment are subject to a formal change   | Change & Patch                     | Access Risk          |         |           |
| management program ensuring that: responsibilities are defined and  | Management                         |                      |         |           |
| communicated; business continuity risks and effects are considered; only  |                                    |                      |         |           |
| appropriate changes are initiated and approved; changes are properly tested   |                                    |                      |         |           |
| and validated before migration to the production environment; changes to the  |                                    |                      |         |           |
| production environment are implemented as intended; and controls exist to manage emergency changes to the production environment. |                                    |                      |         |           |
| PRIMARY FOCUS: Information Technology   |                                    |                      |         |           |



| Project  | Auditable Area(s)  | Quadrant I Risk(s)        | Timing  | Est. Hrs |
|--|--------------------|---------------------------|---------|----------|
| ASSURANCE  |                    |                           | 3       |          |
| Capital Construction Oversight and Management                                  |                    |                           |         |          |
| Evaluate the design and operational effectiveness of internal controls and     | OSFSS              | Performance Gap Risk      | Q2 2015 | 50       |
| elated business processes over the capital construction process. Internal      | Planning           | Budget & Planning Risk    |         |          |
| Audit will assess the following primary controls for a selection of completed  | Project Management | Efficiency Risk           |         |          |
| construction projects:   | Construction       | Scalability Risk          |         |          |
| General Construction Project Controls  | Management         | Knowledge Capital Risk    |         |          |
| Project Planning and Analysis  |                    | Alignment Risk            |         |          |
| Project Review and Approval  |                    | Capital Availability Risk |         |          |
| Bid, Selection and Contract Development Approvals                              |                    |                           |         |          |
| Construction Phase Controls  |                    |                           |         |          |
| Project Acceptance and Closeout  |                    |                           |         |          |
| PRIMARY FOCUS: Operational/Financial   |                    |                           |         |          |
| Network Infrastructure Review  |                    |                           |         |          |
| Review of network architecture, security configuration, operations             | OITS               | Availability Risk         | Q3 2015 | 45       |
| nanagement, and monitoring procedures to ensure mitigation of confidentiality, | Infrastructure     | Integrity Risk            |         |          |
| ntegrity, and availability risks.  | Maintenance        | Security Risk             |         |          |
| PRIMARY FOCUS: Information Technology  |                    | Infrastructure Risk       |         |          |



| Project  | Auditable Area(s) | Quadrant I Risk(s)            | Timing     | Est. Hrs. |
|--|-------------------|-------------------------------|------------|-----------|
| ASSURANCE  |                   |                               |            |           |
| Operational Review of the Special Education Section                              |                   |                               |            |           |
| Review the adequacy of the design of internal controls and business processes    | OCISS             | Efficiency Risk               | Q4 2015    | 40        |
| ver the development, implementation, monitoring, and reporting processes for     | Special Education | Leadership Risk               |            |           |
| he DOE's Special Education programs that help to ensure compliance with          |                   | Authority/Limit Risk          |            |           |
| ederal and State laws and regulations. In addition, this review will follow-up   |                   | Communication Risk            |            |           |
| n relevant prior consultant findings and recommendations from the Special        |                   | Knowledge Capital Risk        |            |           |
| ducation Review (2011). This review will not be an in-depth compliance           |                   | Alignment Risk                |            |           |
| eview, but rather will focus on assessing the efficiency and effectiveness of    |                   |                               |            |           |
| ontrol and process design. PRIMARY FOCUS: Operational                            |                   |                               |            |           |
|  |                   |                               |            |           |
| Disaster Recovery Review   |                   |                               |            |           |
| valuate existing system plans against the Trust Services Principles and          | OITS              | Integrity Risk                | Q4 2015    | 350       |
| Criteria for Availability. The evaluation will include testing of the design and | Disaster Recovery | Technological Innovation Risk |            |           |
| perating effectiveness for documentation, testing and oversight controls.        |                   | Security Risk                 |            |           |
| PRIMARY FOCUS: Information Technology  |                   | Infrastructure Risk           |            |           |
| School Monitoring Program - Phase IV   |                   |                               |            |           |
| xecute the standardized testing strategy of internal controls at the Schools to  | Schools           | Compliance Risk               | Throughout | 1,000     |
| nclude, among others, tests of controls over local school funds, leave           |                   | Efficiency Risk               |            |           |
| ccounting, procurement, inventory, special services, and IT coordination.        |                   | Scalability Risk              |            |           |
| PRIMARY FOCUS: Operational/Compliance/Financial                                  |                   | Performance Gap Risk          |            |           |
|  |                   | Human Resources Risk          |            |           |
|  |                   | Alignment Risk                |            |           |



| Project  | Auditable Area(s)  | Quadrant I Risk(s)                | Timing      | Est. Hrs |
|--|--------------------|-----------------------------------|-------------|----------|
| A CONSULTING, INVESTIGATIONS & OTHER   |                    |                                   |             |          |
| Internal Control & Operational Efficiency Consultation   |                    |                                   |             |          |
| Provide consulting services to Department for internal control planning and operational improvement initiatives.   | Various            | Alignment Risk<br>Efficiency Risk | Various     | 50       |
|  | TOTAL PROP         | OSED IA CONSULTING                | HOURS: 2015 | 500      |
| Investigations   |                    |                                   |             |          |
| Conduct investigations of allegations concerning DOE fund or asset<br>nisappropriation, and other areas where requested. Estimated level of effort<br>based on monthly/yearly historical hours for investigations requested by<br>nternal Audit. |                    |                                   | Throughout  | 2,00     |
| Baseline Monitoring Projects<br>Local School Fund Audits, Special Project - Cancelled Check and Deposit  |                    |                                   | Throughout  | 70       |
| Reviews, Annual Checklist Monitoring, P-Card Review, and other.  |                    |                                   |             |          |
| Function Administration 2015   |                    |                                   |             |          |
| Reporting and Communication  |                    |                                   | Throughout  | 10       |
| Risk Assessment Re-evaluation & Audit Plan for 2016  |                    |                                   | Q4 2015     | 25       |
| External, State, Legislative & Consultant Audit/Review Coordination  |                    |                                   | Throughout  | 20       |
| Other Administration including budget preparation, meetings and other  |                    |                                   | Throughout  | 20       |
| тс   | DTAL PROPOSED INVE | STIGATIONS & OTHER                | HOURS: 2015 | 3,450    |
|  |                    | TOTAL PROPOSED                    | HOURS: 2015 | 7,85     |



# **INTERNAL AUDIT PLAN SCHEDULE**



The chart below depicts the proposed timing of the projects included in the Internal Audit Plan. The bars are meant to portray the approximate project duration, including the estimated start and end dates of each project.

#### Internal Audit Plan Period: January 1, 2012 through December 31, 2012 – Year 1

|  |         | Q1 2012             | 2   |                     | Q2 2012  | 2     |     | Q3 2012             | 2    |                       | Q4 2012 | 2      |
|--|---------|---------------------|-----|---------------------|----------|-------|-----|---------------------|------|-----------------------|---------|--------|
| PROJECT                                    | Jan     | Feb                 | Mar | Apr                 | May      | June  | Jul | Aug                 | Sept | Oct                   | Nov     | Dec    |
| IA Assurance                               |         |                     |     | _                   |          |       |     |                     |      | _                     |         |        |
| Procurement & Contracting Process          |         |                     |     |                     |          |       |     |                     |      |                       |         |        |
| Review                                     |         |                     | •   |                     | •        |       |     |                     |      |                       |         |        |
| Casual Hire Recruitment & Hiring Review    |         |                     |     |                     | <b>—</b> |       |     |                     |      |                       |         |        |
| School Food Services Review                |         |                     |     |                     |          |       |     | <b>+</b>            |      |                       |         |        |
| Data Integrity Review - Student Enrollment |         |                     |     |                     |          |       |     |                     |      | +                     |         |        |
| School Monitoring Program - Phase I        |         |                     |     | +                   |          |       |     |                     |      |                       |         |        |
| IA Consulting & Other                      |         |                     |     | •                   | •        | •     | •   |                     |      | •                     | •       | •      |
| Ethics and Code of Conduct - Confidential  |         |                     |     |                     |          |       |     |                     |      |                       |         |        |
| Reporting Mechanism                        |         |                     |     |                     |          |       |     |                     |      |                       |         |        |
| ACL Audit Tool Development                 |         |                     |     |                     | +        | •     |     |                     |      |                       |         |        |
| Internal Control & Operational Efficiency  | •       |                     |     |                     |          |       |     |                     |      |                       |         |        |
| Consultation                               | •       |                     |     |                     |          |       |     |                     |      |                       |         |        |
| Investigations                             | <b></b> | • • • • • • • • • • |     | • • • • • • • • • • |          | ••••• |     | • • • • • • • • • • |      | • • • • • • • • • • • |         | •••••• |
| Baseline Monitoring Projects               | <b></b> |                     |     |                     |          |       |     |                     |      |                       |         | •••••  |
| Function Administration                    | <b></b> |                     |     |                     |          |       |     |                     |      |                       |         | •••••  |
| Risk Assessment & Audit Plan (Update)      |         |                     |     |                     |          |       |     |                     |      |                       | •       |        |

Assurance Project

IA Consulting & Other Projects

Throughout the year, as requested

Meetings, Board Support, Other



## Internal Audit Plan Period: January 1, 2013 through December 31, 2013 – Year 2

|   |         | Q1 2013 | 3   |     | Q2 2013             | 3                   |     | Q3 2013             | }                   |     | Q4 2013                 | }       |
|---|---------|---------|-----|-----|---------------------|---------------------|-----|---------------------|---------------------|-----|-------------------------|---------|
| PROJECT   | Jan     | Feb     | Mar | Apr | May                 | June                | Jul | Aug                 | Sept                | Oct | Nov                     | Dec     |
| IA Assurance  |         |         |     |     |                     |                     |     |                     |                     |     |                         |         |
| Equipment and Fleet Maintenance Review                    | +       | +       |     |     |                     |                     |     |                     |                     |     |                         |         |
| eHR Post-Implementation Review                            |         | +       |     |     |                     |                     |     |                     |                     |     |                         |         |
| Federal Compliance Review                                 |         |         |     | +   |                     |                     |     |                     |                     |     |                         |         |
| Information Technology Privacy Review                     |         |         |     |     |                     | <b>+</b>            |     |                     |                     |     |                         |         |
| Student Assessment Administration<br>Review - Phase I     |         |         |     |     |                     |                     | +   |                     |                     |     |                         |         |
| Governance & Ethics Review                                |         |         |     |     |                     |                     |     |                     | +                   |     |                         |         |
| Leave Accounting Follow-Up Review                         |         |         |     |     |                     |                     |     |                     |                     |     | +                       |         |
| School Monitoring Program - Phase II                      | t       |         |     |     |                     |                     |     |                     |                     |     |                         |         |
| IA Consulting & Other                                     |         |         |     |     |                     |                     |     |                     |                     |     |                         |         |
| Internal Control & Operational Efficiency<br>Consultation | •       |         |     |     |                     |                     |     |                     |                     |     |                         | •••••   |
| Investigations  | <b></b> |         |     |     | • • • • • • • • • • | • • • • • • • • • • |     | • • • • • • • • • • | • • • • • • • • •   |     | • • • • • • • • • • • • | •••••   |
| Baseline Monitoring Projects                              | <b></b> |         |     |     | • • • • • • • • • • |                     |     | • • • • • • • • • • |                     |     | • • • • • • • • • • •   | •••••   |
| Function Administration                                   | <b></b> |         |     |     | • • • • • • • • • • |                     |     | • • • • • • • • • • | • • • • • • • • • • |     |                         | •••••   |
| Risk Assessment & Audit Plan                              |         |         |     |     |                     |                     |     |                     |                     |     | <b></b>                 | <b></b> |



Assurance Project

Throughout the year, as requested

Meetings, Board Support, Other

IA Consulting & Other Projects



## Internal Audit Plan Period: January 1, 2014 through December 31, 2014 – Year 3

|  |         | Q1 2014 |                     |     | Q2 2014 | ļ     |                     | Q3 2014             | ļ     |       | Q4 2014  |         |
|--|---------|---------|---------------------|-----|---------|-------|---------------------|---------------------|-------|-------|----------|---------|
| PROJECT  | Jan     | Feb     | Mar                 | Apr | May     | June  | Jul                 | Aug                 | Sept  | Oct   | Nov      | Dec     |
| Assurance  |         |         |                     |     |         |       |                     |                     |       |       |          |         |
| RTTT Project Management Review                                 | +       | +       |                     |     |         |       |                     |                     |       |       |          |         |
| Operational Review of the English<br>Language Learner Programs |         |         | +                   |     | •       |       |                     |                     |       |       |          |         |
| Fixed Assets Management Review                                 |         |         |                     |     | +       |       |                     |                     |       |       |          |         |
| P20 Longitudinal Data System -<br>Post-Implementation Review   |         |         |                     |     |         |       | +                   | -                   |       |       |          |         |
| Student Transportation Services Review                         |         |         |                     |     |         |       | +                   |                     |       |       |          |         |
| HR Service Center/HR Units Review                              |         |         |                     |     |         |       |                     |                     | +     |       |          |         |
| Data Access Controls Review                                    |         |         |                     |     |         |       |                     |                     |       |       |          |         |
| School Monitoring Program - Phase III                          | +       |         |                     |     |         |       |                     |                     |       |       |          |         |
| IA Consulting & Other  |         |         |                     |     |         |       |                     |                     |       |       |          |         |
| Internal Control & Operational Efficiency<br>Consultation      | •       |         |                     |     |         |       |                     |                     |       |       |          | •       |
| Investigations   | <b></b> | •••••   | • • • • • • • • • • |     |         |       |                     | • • • • • • • • • • |       |       |          | •••••   |
| Baseline Monitoring Projects                                   | <b></b> | •••••   | • • • • • • • • •   |     |         |       |                     | • • • • • • • • • • |       |       |          | •••••   |
| Function Administration  | <b></b> | •••••   | •••••               |     | •••••   | ••••• | • • • • • • • • • • | •••••               | ••••• | ••••• |          | •••••   |
| Risk Assessment & Audit Plan                                   |         |         |                     |     |         |       |                     |                     |       |       | <b>+</b> | <b></b> |

+----+

Assurance Project

Throughout the year, as requested

Meetings, Board Support, Other

IA Consulting & Other Projects



## Internal Audit Plan Period: January 1, 2015 through December 31, 2015 – Year 4

|   |         | Q1 2015 | 5     |     | Q2 2015 | 5     |     | Q3 2015             | 5     |          | Q4 2015 |       |
|---|---------|---------|-------|-----|---------|-------|-----|---------------------|-------|----------|---------|-------|
| PROJECT   | Jan     | Feb     | Mar   | Apr | May     | June  | Jul | Aug                 | Sept  | Oct      | Nov     | Dec   |
| Assurance   |         |         |       |     |         |       |     |                     |       |          |         |       |
| Program Design and Management Review                      | +       |         |       |     |         |       |     |                     |       |          |         |       |
| Student Assessment Administration<br>Review - Phase II    |         | •       |       | •   |         |       |     |                     |       |          |         |       |
| Change and Patch Management Review                        |         |         |       | +   |         |       |     |                     |       |          |         |       |
| Capital Construction Oversight and<br>Management          |         |         |       |     |         |       | •   |                     |       |          |         |       |
| Network Infrastructure Review                             |         |         |       |     |         |       |     | <b>+</b>            |       | <b>-</b> |         |       |
| Operational Review of the Special<br>Education Section    |         |         |       |     |         |       |     |                     |       |          |         |       |
| Disaster Recovery Review                                  |         |         |       |     |         |       |     |                     |       |          | +       |       |
| School Monitoring Program - Phase IV                      |         |         |       |     |         |       |     |                     |       |          |         |       |
| IA Consulting & Other                                     |         |         |       |     | •       | •     |     | •                   | •     |          | •       |       |
| Internal Control & Operational Efficiency<br>Consultation | •       |         |       |     |         |       |     |                     |       |          |         | ••••  |
| Investigations  | <b></b> |         | ••••• |     |         | ••••• |     | • • • • • • • • • • | ••••• |          | •••••   | ••••• |
| Baseline Monitoring Projects                              | <b></b> | •••••   | ••••• |     | •••••   | ••••• |     | •••••               | ••••• |          | •••••   | ••••• |
| Function Administration                                   | <b></b> |         |       |     | •••••   | ••••• |     |                     |       |          | •••••   | ••••• |
| Risk Assessment & Audit Plan                              |         |         |       |     |         |       |     |                     |       |          | +       |       |



Assurance Project

Throughout the year, as requested Meetings, Board Support, Other

**\***----**\*** 

IA Consulting & Other Projects

27