

Continuing Progress of the Student Transportation Reform Initiative



December 3, 2013



Efforts under way in student transportation

- Response to Management Audit of the Department of Education's School Bus Transportation Services, Report No. 12-07
- Pilot area transition to operations
- Results of the Request for Proposal process
- Organizational development efforts
- 2014-15 Planning efforts



Office of the Auditor findings

- August 2012 report noted critical deficiencies related to:
 - Policy and procedure development
 - Availability of routing software
 - Assessment of school bus procurement process and contracting practices
 - Improving contract oversight

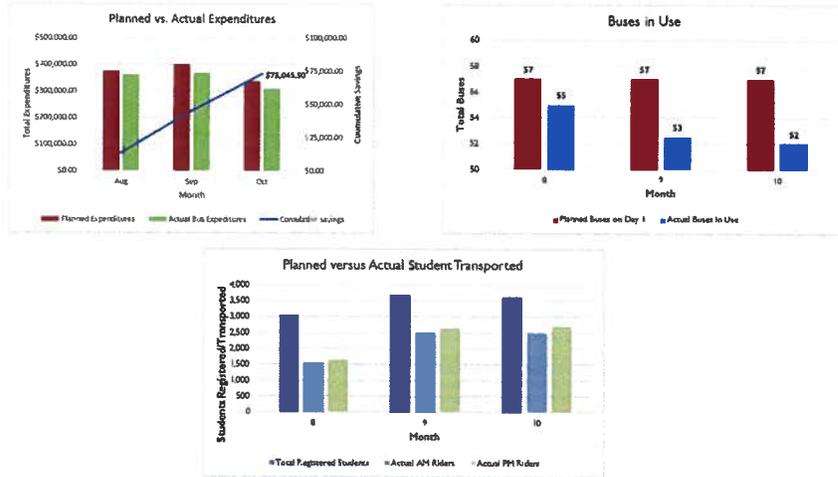


Office of the Auditor response

Key Recommendation	DOE/STSB response
Develop policies and procedures	STSB has completely redesigned policy infrastructure addressing all aspects of operations
Acquire and implement bus routing software	Transfinder has been fully implemented in the pilot area; complete O'ahu route development nearly completed; will be completed for 2014-15
Improve contracting process	DOE issued an RFP for services on O'ahu in 2014-15 through 2019-20; award made in the last week; contract extensions for other contracts issued by mid-November
Improve contract management process	A comprehensive contract performance management (CPM) program has been developed; pilot area contracts using CPM; full staff training to be provided in January 2014



Get On Board First Quarter Summary



Additional Get On Board Successes

- Contract performance measurement program established with all three vendors
- Collaborative efforts with WADS to develop interfaces that support more efficient data transfer to the routing software
- Substantial map management to increase accuracy of route development process
- All participating schools have been visited multiple times for observation or discussion
- Logo development contest at Radford High School



O'ahu RFP process

- RFP was released in July with an original anticipated award of November 1
- A total of six (6) vendors competed
- Initial award notice made on November 27
 - Limited process delays to date will not negatively impact implementation
 - Final contracts with successful vendors are being negotiated
- Preliminary analysis of award indicates savings will be realized beginning in 2014-15
 - Savings derived from more favorable rates and the use of fewer assets
 - Changes to fuel procurement practices likely to result in additional cost reductions



Organizational development

- STSB staff have participated in certification efforts sanctioned by the National Association for Pupil Transportation
- Additional training has been scheduled monthly for the remainder of the school year
 - December – the benefits and opportunities of GPS technology
 - January – contract performance management
 - February – implementation of revised policies and procedures
 - March – assessing the performance of transportation service use key performance indicators
 - April – preparing for the new school year
 - May – year end contract and data archiving processes
- Reorganization of functions to better support revised business model will be finalized early in 2014 with implementation by start of 2014-15 school year



2014-15 Planning Efforts

- Route design, mapping and development for O'ahu
- Contractor readiness/transition preparation
- Data management and systems integration
- RFP preparation for neighbor island services

