

Agenda Item III.A
Committee Action on State Librarian's evaluation for the 2021-2022 Fiscal Year:
State Librarian Priorities

Human Resources Meeting
August 19, 2021

The State Librarian Priorities are part of the State Librarian's evaluation. State Librarian Stacey Aldrich's proposed State Librarian Priorities for the 2021-2022 fiscal year are attached.

Committee Action on Recommendation Concerning State Librarian’s Evaluation for the 2021-2022 Fiscal Year: State Librarian’s Priorities

State Librarian’s Priorities FY 2022

INTRODUCTION

The Greek philosopher, Heraclitus, is credited for saying “There is nothing permanent except change.” It would be interesting to see what he would think about the rate of change in the 21st Century. The past 18 months have been full of change and need for rapid innovation to support our communities. The following three priorities have been identified as required and/or needed to help move the Hawaii State Public Library System (HSPLS) forward and support our ever changing communities: 1) Refresh the Hawaii State Public Library System’s mission and vision and expand the Strategic Framework; 2) Complete Library Services and Technology Act Evaluation for the LSTA Plan for FY15-FY20 and Update LSTA Plan for FY21-FY26; and 3) Support Digital Equity in Hawaii through access to digital literacy skills learning opportunities and programs that support connections to digital health resources through HSPLS.

STATE LIBRARIAN’S PRIORITIES

Update Mission and Vision and Expand Strategic Framework

FY22 is the year for HSPLS to refresh our mission and vision and expand our current Hawaii State Public Library System Framework. These updates will help us to be more strategic in the services and programs we provide for our communities, and how we use our resources effectively.

The mission and vision should be a focal point of understanding of the role and aspirations of our organization. Our current mission and vision need to be reviewed and updated, so that our staff and community can feel more connected to HSPLS.

Our current Hawaii State Public Library System Framework is a great map that provides a common vocabulary for us to think about our organization and what we do, so that we can develop goals each year to grow and support our communities.

HAWAII STATE PUBLIC LIBRARY SYSTEM FRAMEWORK – AREAS OF FOCUS



It is now time to build on this map and include the focus areas that are important to our communities. Some examples of areas of community focus might be literacy, creativity, healthy living. This new layer will help us fine tune our yearly goals, work, and resources to better meet the needs of our patrons.

The community focus areas will be cultivated through an interactive planning process with all stakeholders. The outcome will be a flexible guiding structure for our branches and our system to continue to creatively and effectively plan and implement priorities to support our growing and changing communities.

PRIORITY 1: Refresh the Hawaii State Public Library System’s mission and vision and expand the Strategic Framework

INDICATORS

- I. By *January 30, 2022*, consultant is selected to support the process.
- II. By *April 30, 2021*, stakeholder input process will be completed.
- III. By *June 30, 2022*, new and/or update mission vision and expanded HSPLS Strategic Framework completed for presentation to the Board.

Evaluate LSTA Five-Year Plan for FY18-FY22 & Complete New LSTA Five-Year Plan for FY23-27

HSPLS receives approximately \$1.3 million in federal funds through the Library Services and Technology Act (LSTA), provided by the Institute of Museum and Library Services (IMLS). The Grants to States program portion of LSTA funding is distributed to all states based on a population formula. There are two key requirements for receiving these funds: 1) A LSTA Five Year Plan for spending funds within the purposes of LSTA and an evaluation of the plan at the end of five years; 2) Demonstration of meeting Maintenance of Effort (MOE) and matching fund requirements from general funds.

HSPLS completely relies on LSTA funding to support technology infrastructure to support our patrons, online databases and learning subscription access, and staff development.

This fiscal year, our current LSTA Five-Year Plan for FY18-FY22 will expire and we are required to evaluate it and submit our next LSTA Five-Year Plan for FY23-FY27.

Priority 2: Complete Library Services and Technology Act Evaluation for the LSTA Five-Year Plan for FY18-FY22 and Update LSTA Plan for FY23-FY27.

INDICATORS

- I. By *December 30, 2021*, consultant selected to complete evaluation of LSTA Plan for FY18-FY22.
- II. By *March 1, 2022*, consultant completes LSTA evaluation.
- III. By *March 30, 2022*, LSTA evaluation is submitted to IMLS and presented to Board of Education.
- IV. By *May 1, 2022*, the LSTA Plan for FY23-FY27 is completed and presented to Board of Education.
- V. By *June 22, 2022*, the LSTA Plan is for FY23-FY27 is submitted to IMLS.

Support Digital Equity

Digital equity is crucial for the success of our communities. Public libraries have been engaged in creating opportunities for people to access the internet, devices and learn digital literacy skills since the 1990s. We are hubs that help to bridge the digital divide, and we continue to be a part of the State of Hawaii’s efforts to create digital equity as a member of the Governor’s Broadband group and the statewide Broadband Hui. This fiscal year we are implementing NorthStar as a tool for the public to use

to improve their digital literacy skills, and we are working on two telehealth projects with the Department of Health and the University of Hawaii.

NorthStar

Working with Kaala Souza of the Workforce Development Council to support digital literacy training in our public libraries and acquire a new digital literacy assessment tool called NorthStar, which will be available to anyone in Hawaii through our public libraries to use and assess their digital literacy skills. We will also be able to connect people with online and people resources to improve. NorthStar also has curriculum, which we are using in the in person training in the libraries. We are working to create as much continuity as possible to make it easier for people to learn. NorthStar will also provide us with basic data to help us identify where people need the most help, so that we can provide the resources people need.

Digital Health Navigators, telehealth hotspots, and places for people to connect to telehealth

We are working with Sylvia Mann, Department of Health, and Christine Higa, Pacific Basin Telehealth Resource Center, UH to develop several opportunities to support the health of our rural communities. There are three key projects that we are developing:

- Digital Health Navigators, who will be deployed at 15 public libraries across the State, to assist patrons with learning and connecting to telehealth appointments. The Digital Navigators will help patrons learn the skills they need to make successful connections and connect them to the library resources that can provide vetted health information.
- Telehealth hotspots will be deployed to 28 public libraries. Some will be checked out with a prescription from a doctor and others will be available to check and use without. We are going to try a few models to see which ones work the best.
- Our libraries will be places for people to connect to telehealth appointments with their health care providers. Patrons will have access to the internet and devices they need to attend remote appointments. We will be developing the processes and models to implement and evaluate which work best for our communities.

Priority 3: Support Digital Equity in Hawaii through access to digital literacy skills learning opportunities and programs that support connections to digital health resources through HSPLS.

INDICATORS

- I. *By September 30, 2022, NorthStar will be accessible to the public.*
- II. *By March 30, 2022, Digital Health Navigators will have begun to work in libraries to provide support.*
- III. *By April 30, 2022, telehealth hotspots will be available in our pilot public libraries for check out.*
- IV. *By April 30, 2022, the identified pilot libraries will be open locations for patrons to make appointments to connect to their health care provider via telehealth.*
- V. *By June 30, 2022, an evaluation of the programs will be provided to the Board of Education.*