

POLICY 304-1

E KOMO MAI

Board and Department employees shall endeavor to treat members of the public with respect and in a courteous and responsive manner.

Rationale: The Department's direct clients are the parents and children of our State. As Board and Department employees interface frequently with the public, interactions that are respectful, courteous, and responsive will foster positive relationships with the people the Board and the Department serves.

[Approved: 02/16/2016 (as Board Policy 304.1); amended: 06/21/2016 (renumbered as Board Policy 304-1)]

Former policy 1110-8 history: approved: 07/25/1996